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## **Governance: The Cement That Holds Every Brick Together**

Let's clear up some perceptions and misconceptions around Governance and its purpose.

Imagine your organisation as a brick building, each brick represents a different department, team, or individual. On their own, bricks are solid but disconnected and without structure, they're just a pile.



Governance acts as the cement that binds them into a strong, functional, and enduring structure.



Just as cement binds every single brick in a building, from the foundation to the roof, Governance must permeate every level of an organisation. From the boardroom to frontline employees. No brick can be left loose, or the entire structure (organisation) weakens.

## **The Role of Governance in Your Organisation**

### **1. Provides Structural Integrity**

- Cement holds bricks in place, preventing collapse.
- Governance ensures policies, roles, and processes keep your organisation stable under pressure.

### **2. Ensures Cohesion & Alignment**

- Without cement, bricks shift out of place, weakening walls.
- Without Governance, departments work in silos, leading to inefficiency and misalignment.

### **3. Withstands External Pressures**

- A well-cemented building resists storms and earthquakes.
- Strong Governance helps your organisation survive market shifts, crises, and regulatory changes.

### **4. Fills Gaps & Prevents Cracks**

- Poorly mixed cement leads to weak spots and leaks.
- Weak Governance allows risks (fraud, inefficiency, culture issues) to seep into your organisation.

### **5. Long-Lasting Foundation**

- Cement hardens over time, making a building durable.
- Good Governance matures, embedding trust, accountability, and sustainability into your organisational culture.

## **Governance Matters at Every Level**

Governance at all levels of an organisation refers to the systems, processes, and policies that ensure accountability, transparency, and effective decision-making across every tier, from the board of directors to the frontline. Strong Governance cultivates ethical behavior, regulatory compliance, and long-term sustainability.



## 1. Foundation (Board & Leadership)

- Role: Sets the organisation's vision, ensures accountability, oversees risk.
- Without Governance: Misaligned strategy, ethical failures, shareholder distrust.

## 2. Pillars (Senior & Middle Management)

- Role: Translates strategy into action, enforces policies, aligns teams.
- Without Governance: Silos, inconsistent execution, compliance gaps.

## 3. Walls (Frontline Managers & Teams)

- Role: Implements processes, upholds standards, reports risks.
- Without Governance: Policy violations, operational risks, inefficiencies.

## 4. Individual Bricks (Every Employee)

- Role: Follows procedures, acts ethically, speaks up on issues.
- Without Governance: Fraud, safety lapses, cultural decay in organisation.

### What Happens When Governance Overlooks a Level?

Level Neglected	Result (Crack in the Structure)
<b>Board</b>	No clear direction → Chaotic strategy
<b>Management</b>	Poor oversight → Wasted resources
<b>Frontline</b>	Weak compliance → Scandals, accidents
<b>Employees</b>	No accountability → Toxic culture

**Cracks form** → Silos, miscommunication, inefficiency.

**Erosion over time** → Corruption, high turnover, loss of trust.

**Collapse** → Scandals (litigation, punitive fines etc.), bankruptcy, reputational damage.



## Strengthening Governance at All Levels:

- 1. Clear Policies for Everyone** – From the CEO to interns, all must know the rules and blueprint.
- 2. Training & Awareness** – Ensure every employee (brick) understands its role in Governance.
- 3. Open Reporting Channels** – Let employees voice apprehensions without judgment.
- 4. Consistent Enforcement** – No exceptions, Governance must apply equally.
- 5. Culture of Ownership** – Make Governance everyone's responsibility, not just HR's or the executive's problem.

### Governance Perceived as "Red Tape"



Governance is essential for accountability and efficiency, but it often gets a bad reputation as bureaucratic "red tape" and seen as slow, rigid, and frustrating.

#### Reasons:

##### **1. Overly Complex Processes**

- Excessive approval layers (e.g. 5 signatures for a small purchase).
- Lengthy documentation requirements (e.g. filling out 10 forms for a simple request).

Consequence → employees bypass rules or resent Governance.

Solution → Streamline with approvals with risk (e.g. fast-track low risk/value decisions)

##### **2. Obscure Purpose**

- Policies are introduced without explaining "why" they matter.
- Employees see rules and procedures as arbitrary, not protective.

Example → Mandating VPN use without explaining cybersecurity risks.

Solution → Communicate the "why" behind organisational policies (e.g. "This prevents data breaches").



### 3. One-Size-Fits-All Rules

- Rigid policies that don't adapt to different teams/contexts.

Example → Requiring the same procurement process for a R500 item and a R50,000 contract.

Solution → Tiered Governance (lighter rules and processes for low-risk activities)

### 4. Slow Decision-Making

- Governance designed purely for control ignoring purpose, agility and ease of use.

Example → A marketing team waiting weeks for legal review on a time sensitive campaign.

Solution → Empower teams with pre-approved guidelines and delegated authority for varied circumstances and quick turnaround.

### 5. Punitive Culture

- Governance is enforced as "gotcha" policing (e.g. punishing minor mistakes).
- Employees fear making errors, killing innovation.

Solution → Reward good-faith compliance and use mistakes as learning opportunities.

### 6. Outdated Systems

- Manual processes (e.g. paper forms, Excel tracking) slow things down.

Solution → Automate approvals, reporting, and audits with digital tools (e.g. GRC software).



## How to eradicate the "Red Tape" perception

### Problem

"Too many rules!" :

"No one explains why!" :

"Everything takes forever!" :

"Governance kills innovation!" :

### Solution

Simplify policies, keep only what's necessary.

Train managers to articulate purpose, risks and benefits.

Set SLA timelines for approvals (e.g. IT requests resolved in 48hrs).

Create sandbox environments where teams can test ideas safely.

**Key** → Balance control with speed and simplicity. Governance should enable, not block and frustrate. Build Governance frameworks for real people doing day-to-day work.

### Governance Is a Living System

Governance in your organisation must be continuously maintained, monitored, reinforced and repaired where cracks appear. When every level holds firm and does their part, the entire organisation stands strong and flourishes.

Governance is invisible yet critical to your organisation's structural integrity, it operates behind the scenes but without it, the entire structure collapses. Strong Governance binds people, processes, and purpose into an unshakable organisation.

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At Cyclopedic Consulting, Governance isn't about bureaucratic paperwork, it is the cement that holds your organisation together; seamless, nimble and impermeable. Let us design and fortify your Governance framework, protect your organisation and fuel its growth.

Innovate with us. Govern with us.

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